SERVICE HOTLINE

REFERENCE NUMBER: 232/2021

22 November 2021

IDP SECURITY CERTIFICATE EXPIRY – EFFECTIVE 22 JANUARY 2022

In line with IT Security best practice, we will be renewing the IPD server security certificate. The existing server security certificate is expiring on 22 January 2022

The new security certificate will be implemented on Friday, 21 January 2022 at 22:30 SAST before the delivery of the All-Africa Indices and BDA dissemination files.

Post the implementation clients will be required to **accept** the new certificate when accessing the IDP service.

Clients are urged to test connectivity to the IDP service during the course of Saturday, 22 January 2022.

We apologise for any inconvenience this may cause.

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Market / Service: Information Delivery Portal

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@ise.co.za

Issued By:

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